Hassan Fola Olayiwola
Business Analyst

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PROFESSIONAL PROFILE

A result-driven business analyst and a great communicator with over 5 years experience and an eye for identifying and providing possible solutions to business problems, with notable contribution to the success of various IT and non-IT projects such as Digital transformation (DX strategy), Product metrics and insights, Change management, Business process improvement, Data analysis, Migration & visualization, Government Digital Standard (DGS), Healthcare, Consultancy, ERP implementation (HMS, CRM, SAP, Microsoft Dynamics), and Software development projects (SDLC), delivered with expertise under the Wagile, Agile, Agile Scrum, and Waterfall methodologies.

An immensely experienced professional in managing stakeholders, re-engineering business processes, translating business needs into technical solutions, facilitating successful workshops, documenting and eliciting requirements, developing business models and strategies, Data Modelling, Quality Assurance, drafting test cases for Systems & User Acceptance Testing (UAT), developing proposal requests, designing and obtaining sign offs.

CORE SKILLS & TECHNICAL PROFICIENCIES

Requirement Gathering, Product Management, Process Engineering, User Story and Use Case Development, Gap Analysis, Business Process Mapping, Project Management, Azure Devops, Jira/Confluence, Team Training & Leadership, Data Analysis and Reporting, Stakeholder Management, Quality Assurance & Testing, Risk Assessment & Mitigation, Project management in Waterfall and Agile (Kanban and Scrum) environment, Tableau, SQL, Python, R, Microsoft PowerBI, Project Planning

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WORK HISTORY

Agile Business Analyst

Accenture PLC - Client: META | November 2022 - till date

Business & Product Analytics team to ensure improved metrics, new functions, user experience and improved overall performance and funnels.

  Achievements:
- Accurately assessed business architecture impact (including the impact of change on existing process, organization and technology, capturing and documenting new and updated business processes, business intelligence, data and information modeling).
- Work closely with a range of senior stakeholders from both the business and technical teams, to ensure that we deliver simply brilliant products and services to our customers, and cutting-edge IT to our staff.
- Used SQL to query databases to extract data, create reports and build models.
- Effectively captured, documented and managed business needs (including scoping ideas, aligning to business strategy and business goals, eliciting business requirements, and ensuring traceability of requirements throughout the project life cycle.
- Analyze requirements through user interviews and data collection and transform those requirements into solutions for implementation.
- Provided input into training and implementation plans.
- Worked with software designers to translate requirements into technical deliverables.
- Worked with software developers throughout the development phase to resolve any areas of change, which includes participation and facilitation of the scrum ceremonies (backlog grooming, sprint planning, review, retrospective and daily scrum/standups).
- Ensured that the delivered solution meets the requirements of the business.
- Participated in system testing and User Acceptance Testing (UAT) phase of the project to resolve business queries and aid the smooth transition of projects towards implementation.

Business Analyst

Accenture PLC - Client: DOH | January 2022 - October 2022

Software Development (Web and Mobile Application): Developing the business process for a new innovative application. Collaborated with other cross-functional professionals to work on a software application to help track and trace Covid-19 risk level, assist users and business owners to report safe venues, know the level of risk in each venue, track who has been at the venue and how safe the venue is for use.

    Achievements:

- Managed a team of 5 Business Analysts during Requirement elicitation, resource planning, objective settings, UX and UI designs and other coaching activities.
- Decomposed epics into Dev ready user stories to conform with the INVEST principles.
- Translated complex business requirements into technical requirements.
- Produced acceptance criteria using the Gherkin syntax to ensure the story satisfies stakeholder's user requirement specification as defined in product features.
- Developed and maintained the SDLC (Software Development Life Cycle) for this project using MS projects.
- Collaborated with the Product Owner to ensure features are effectively prioritized using MoSCoW prioritization techniques.
- Conducted requirements elicitation, analysis as well as document requirements and management.
- Worked closely with the stakeholders and the product owner on project briefs, business cases and benefit review plans for projects to provide comprehensive documentation and archiving.
- Led the team in creating wireframe, prototypes, and user interaction using User Experience (UX) tools such as Balsamiq, Business Process Model Notation (BPMN 2.0) and Unified Modeling Language (UML).
- Collaboratively worked on JIRA to ensure Epics, User Stories, Issues and Acceptance Criteria are documented in the sprint backlog.
- Created a detailed Use Case diagram of the system that describes the sequence of user actions and system reactions to support functional specifications (BPMN, UML).
- Supported the test team to cover traceability matrix documents, design test scripts and test cases during the development phase.
- Supported test manager on Go live weekend for deployment of application.
- Reported and tracked level of bug to ensure the application is fit for purpose.

Business Analyst

Sabibej Global Investment | July 2017 - December 2018

Business Process Improvement project geared towards the design and implementation of the new Target Operating Model to streamline integration of various departments into a functional unit to the central corporate function.

Key Achievements:
- Led the design and documentation processes, procedures, capturing business rules, operational guidance, and service monitoring.
- Analyzed stakeholder objectives and the underlying issues arising from investigations into business requirements and problems and provided options for consideration.
- Interacting and communicating with customers and business stakeholders to understand the current state and provide advice and support on how the future state can be designed.
- Conducted discovery workshops and other requirements gathering techniques such as value stream mapping, impact mapping, process mapping and context diagrams.
- Analyzed the AS-IS and desired TO-BE state of the business in order to identify opportunities and strength that can add value to future state.
- Proactively evaluated current processes and systems and recommended solutions for continuous improvement.
- Gathered and communicated issues as well as using appropriate resources to determine a range of solution options.
- Supported various teams to achieve business needs where necessary. Investigating impact analysis, system dependencies alongside change.
- Produced high quality requirements and related artifacts (user stories/customer journeys/personas) with a view to produce something quick and also minimize rework.
- Documented functional and nonfunctional requirements in order to define, prepare and conduct impact analysis.

EDUCATION

    MSC BUSINESS ANALYTICS - *National University of Ireland Maynooth, Maynooth, Ireland*

    HIGHER DIPLOMA COMPUTER SCIENCE - *Griffith College Dublin, Dublin, Ireland*

    BSC ELECTRICAL/ELECTRONICS ENGINEERING - *Kwame Nkrumah University of Science and Technology, Kumasi, Ghana*

Visit [here](#) to view professional certifications. References are available on request.